



FREE WEBINAR FOR FACILITIES · OCTOBER 2026

Get your free OS ID: how to claim and complete your facility profile

30 minutes · Live walkthrough and Q&A





BEFORE WE START

A few quick notes

30

Minutes

Short intro, live
walkthrough, then Q&A.

Chat

Ask anytime

Our team answers your
questions live throughout
the session.

Rec

Recorded

We'll share the recording
and slides after the
session.



TODAY

What we'll cover

- | | | |
|-----------|--|--------|
| 01 | Why claim your profile
What OS Hub is, why you may already have an OS ID, and how to make the most of it | 10 min |
| 02 | Live walkthrough
Find or add your facility, submit a claim, complete your profile | 15 min |
| 03 | Your questions
Live Q&A with the OS Hub team | 5 min |



THE PROBLEM: WHAT WE HEAR FROM FACILITIES

The same questions, again and again

Audit fatigue

The same data is collected and checked again and again, by buyers and auditors who don't recognize each other's work.

Standard fatigue

Requirements are similar but never identical, so you fill in the same information in different formats. And DPP is adding more.

WHY IT HAPPENS: ONE FACTORY IN DHAKA, FOUR SYSTEMS

BRAND SUPPLIER LIST
Knit Textiles Ltd.

AUDIT PLATFORM
KNIT TEXTILES LIMITED

TRACEABILITY TOOL
M/S Knit Textiles (Unit 2)

CERTIFICATION
Knit Tex. Dhaka BD

No system can tell these are the same place, so nothing gets reused and **you get asked again.**



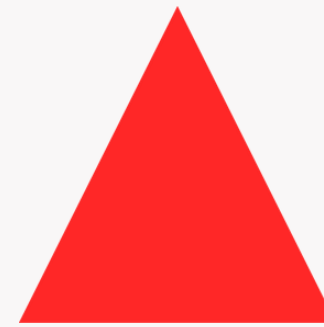
WHY FACILITY IDENTITY MATTERS

One persistent identifier helps reduce repeated data requests across systems.



Stable over time

Stays attached to the same facility through changes in size, operation and product.



Recognized across systems

Lets different platforms see that separate records mean the same place.



Reusable, not centralizing

Links data across systems while each dataset stays in its own home.

One Shared Data Layer for Interoperability



Open Supply Hub (OS Hub) shows **where** global production locations are and **who is connected** to them, and makes that **data easy for everyone to work with.**





Some Brands & Retailers using OS Hub to share information and connect with suppliers

- adidas
- Amer Sports
- Amazon
- Armani Group
- Asda
- BESTSELLER
- Boohoo Group
- Brooks Sports
- C&A
- Columbia Sportswear
- Coop Genossenschaft
- Dick's Sporting Goods
- Deckers Brands
- Eileen Fisher
- Esprit
- Fanatics
- Fast Retailing
- Fenix Outdoor International AG
- G-Star RAW
- Gap Inc.
- Hema B.V.
- H&M Group
- KMD Brands
- KappAhl
- Kmart & Target Australia
- Levi Strauss & Co
- Lojas Renner
- lululemon
- Macy's
- MANGO
- Mammut
- Neiman Marcus Group
- New Balance
- Nordstrom
- Patagonia
- Pentland Brands
- Puma
- PVH
- Ralph Lauren Corporation
- River Island
- Sainsbury's
- stichd
- Stella McCartney
- Sunrock
- Target Corporation
- Tesco
- The Very Group
- VF Corporation
- Walt Disney Company
- Zalando
- ZEEMAN

and many more



Some of the MSI, service providers, NGOs, and CSOs that contribute data to Open Supply Hub include:

- Apparel Impact Institute
- Better Cotton
- BGMEA
- BKMEA
- Building Markets
- Ethical Supply Chain Program
- Ethical Tea Partnership (ETP)
- Ethical Trading Initiative (ETI)
- Fair Factories Clearinghouse
- Fair Trade USA
- Fairtrade
- Fairtrade International
- Global Seafood Alliance
- Global Trace Protocol
- IDH

- Mapped in Bangladesh (MiB)
- Material Exchange
- Nirapon Inc.
- OEKO-TEX
- Oxfam GB
- Partnership for Sustainable Textiles (PST)
- Renoon
- RISE
- Spatial Finance Initiative
- Textile Exchange
- Wikirate
- Worker Rights Consortium
- ZDHC

Spotlight Partners:

- Amader Kotha
- amfori
- Climate TRACE
- Ethical Supply Chain Program
- HeatWatch
- India Labour Line
- International Accord
- Labor Solutions
- Living Wage Institute
- MUDEM-WSC
- Planet Tracker
- Responsible Sourcing Network
- RISE
- SLCP
- Tata Institute of Social Sciences (TISS)
- Trase
- Ulula
- WageIndicator Foundation
- Worldly
- Wikirate
- WRAP



Your facility may **already have an OS ID**, even if you've never visited OS Hub

Others share data about you

Brands, retailers, audit firms, certification schemes, and industry groups upload the facilities they work with.



It gathers under one profile

Every upload about your site is matched to the same record.



One free OS ID

CN2019067NZ95AM

Example OS ID

2,500,000+ production locations

5,000+ data contributors

4,000+ claimed profiles



Why claim your profile

Unclaimed profiles only show what others have submitted about you. A claimed profile shows what you confirm.

Be more visible

Brands and buyers searching OS Hub can find you. The green **Claimed** badge shows the data comes from you.

Meet client requirements

Some buyers and platforms ask for an OS ID and a claimed profile during supplier onboarding. Have yours ready.

Control your data

Keep your profile accurate and add certifications, GHG estimates, MOQs, and contact details.

Share once, reuse everywhere

One OS ID works across brands, audits, and certifications, with fewer duplicate data requests. Used by amfori, SLCP, Worldly, ZDHC, and more.

Get ready for Digital Product Passports

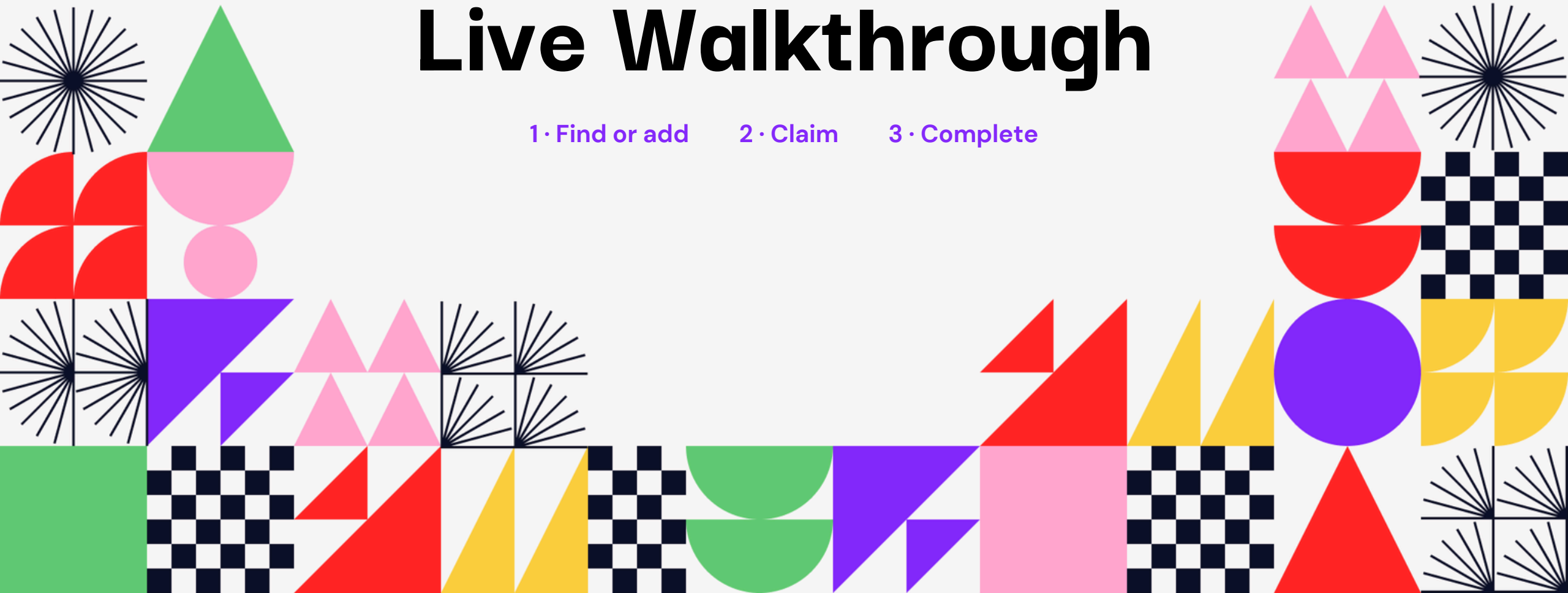
Your free OS ID helps future DPP systems identify your facility. Claim your profile now to keep your information accurate and ready to be connected.

Live Walkthrough

1 • Find or add

2 • Claim

3 • Complete



Step 1

Get your free OS ID

1. Go to **opensupplyhub.org** and search by facility name or OS ID.
2. Open the profile and check that the **address and country** match your site. Several facilities can have similar names.

Not there yet?

Add Data → Add a Single Location. Enter name, address, and country. Our team reviews it and emails you your free OS ID. Then you can claim.

The screenshot shows the Open Supply Hub search interface. On the left, there are filters for Facility Name or OS ID (with a search bar containing 'Özen mensucat' and a red arrow pointing to it), Data Contributor, Country Name, Sector, and Spotlight Partners. On the right, the 'Facilities' section shows 3 results, sorted by '# Contributors'. The first result is 'OZEN MENSUCAT BOYA TERBIYE ISLETMELERI A.S.' with OS ID: TR2019259Q0KH52, 15 contributors, and a 'Claimed' status. Below it are two other results for 'Ozen Mensucat' and 'Ozen Mensucat Boya Terbiye Isletmeleri A.Ş. (knitting unit)'.

Search for search results and facility profile

The screenshot shows the 'Add production location data to OS Hub' page. It has two main options: 'Upload Multiple Locations' (with a spreadsheet icon) and 'Add a Single Location' (with a location pin icon). A red arrow points to the 'Add a Single Location' button. The page also includes a 'Have messy data?' section with a 'Learn More' link.

Step 2

Claim your profile

On the profile, select "I want to claim this production location."

Who can claim

Authorized employees of the facility or its parent company.

Proof of your role

Shows your name and job title: ID card, business card, contract, company website, or a letter from your supervisor.

Proof of the company

Shows the facility name and address: business registration, license, utility bill, or company website.

Review time

Up to 15 business days. Watch for emails from claims@opensupplyhub.org.

[Explore](#) [How It Works](#) [About Us](#) [Solutions](#) [My Account](#)

Location Name

Ozen Mensucat

✓

This production location has not been claimed

[I want to claim this production location](#)

OS ID: **TR20252098B48KC** [?](#) [Copy OS ID](#)

Understanding Data Sources [?](#)

✓ Claimed

 Crowdsourced

 Spotlight Partners

 General Information [?](#)

Name

Ozen Mensucat

Crowdsourced

 EILEEN FISHER, Inc.

July 22, 2025

[1 data source](#)

Industry / Sectors

Apparel

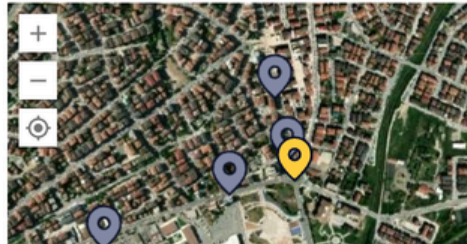
Crowdsourced

 EILEEN FISHER, Inc.

July 22, 2025

[1 data source](#)

Geographic Information [?](#)



Step 3

Complete your profile

The details buyers look for most:

Certifications

Product types

Processing types

MOQ

Lead time

Number of workers

Contact details

Parent company

Free GHG estimates

Add energy and production data to receive estimates through Climate TRACE.

Keep it current: My Account → My Facilities.

Tell your buyers: send them your OS ID and profile link.

Open Supply Hub Profile

Detailed information about the production location (Optional).

Production Location Overview

Basic facility identification and contact information.

Production Location Name in Native Language

Enter location name in native language (if different from English)

Company Phone

+1 (555) 123-4567

Production Location Description

Brief description of what this production location produces or its main activities

Company Information

Parent company and office information (if office is different from production location).

Parent Company Name / Supplier Group

Parent company name

Office Name

Office name

Office Address

Office address

Office Country

Select country...

Operations & Capabilities

Production and operations details for your location.

Industry / Sectors

Select sectors...

Location Type(s)

e.g. Final Product Assembly – Use Enter or Tab to add multiple values

Processing Type(s)

e.g. Printing – Use Enter or Tab to add multiple values

Product Types

e.g. Jackets – Use Enter or Tab to add multiple values

Number of Workers

e.g., 500

Percentage of Female Workers

e.g., 45 (or 45%)

Minimum Order Quantity

e.g., 1000 units

Average Lead Time

e.g., 30 days

Compliance & Partnerships

Certifications, affiliations, and industry standards.

Affiliations

Select any relevant options

Select affiliations...

Certifications / Standards / Regulations

Select any relevant options

Select certifications...

Environmental Data

Emissions estimate and energy consumption data.

Free Greenhouse Gas (GHG) Emissions Estimates

Fill in these fields, and Open Supply Hub—together with [Climate TRACE](#)—will provide free GHG emissions and annual activity estimates for this location on your OS Hub profile, for you and your customers to use in your sustainability initiatives. [Learn more about how this will be calculated and when it will appear.](#)

Opening Date

Select year

Estimated Annual Throughput



BEFORE YOU SUBMIT

Common reasons claims get rejected

01

Name or address doesn't match

Fix it: your document must show the facility name and address as listed on OS Hub.

02

Role proof is incomplete

Fix it: one document or link must show both your name and your job title.

03

Claimant lacks authority

Fix it: claim as an owner, or authorized employee of the facility or parent company, using a company email.

04

No reply to follow-up emails

Fix it: if we need more information, we email you from claims@opensupplyhub.org. Check your inbox and spam folder, and reply with what we ask for.



FIND OUT MORE

Where to get help

Claims guide

Step-by-step instructions and a video walkthrough.

[Visit our Claim Guide](#)

Facility guide

How facilities can make the most of OS Hub.

[Visit our Facility Guide](#)

Office hours

Free live sessions with our team in several time zones.

[Book an appointment](#)

Still stuck? Write to claims@opensupplyhub.org

YOUR QUESTIONS

Q&A

Type your question in the chat.

İrem Yanpar Coşdan · irem@opensupplyhub.org

Francesca Romano · francesca@opensupplyhub.org

