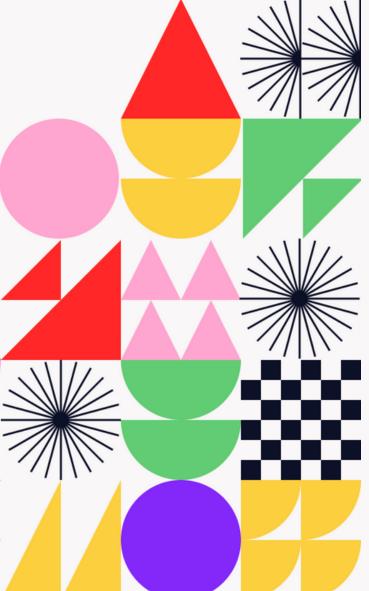


### **WEBINAR**

# Introducing Open Supply Hub

November 16, 2022







# What we'll cover

### **AGENDA**

- What is Open Supply Hub?
- **How to Search**
- **\*** How to Upload Data
- Making the Most of OS Hub
- **\*** Live Q&A

## What is Open Supply Hub?

Open Supply Hub (OS Hub) is an accessible, collaborative, supply chain mapping platform, used and populated by stakeholders across sectors and supply chains.





### **OS Hub Provides...**



Open database of hundreds of thousands of facilities



Data quality checks & balances



**Deduplication algorithm** 



**Support from OS Hub Managers** 











# Lack of visibility is harmful

# **Modern Slavery**

16 million people \* are exploited as forced labor in private sector supply chains, without means of remediation.

# GHG Emissions and Climate Change

Eight global supply chains account for over 50% of annual greenhouse gas emissions \*.

### **Deforestation**

Commercial agriculture—providing raw materials for global clothing, furniture and packaging—is responsible for over 70% of forest destruction x in tropical and subtropical countries.





# What's keeping us from working collaboratively?



**Messy data** 

Facility name and address data is not standardized and often full of errors. If you're comparing facility data, it's hard to know if you're even talking about the same place.



No universal facility ID

Current ID schemes are only available in certain systems and/or for a fee, preventing seamless data exchange between any platform or organization.



Inaccessible information

Data is not open or easily accessible to all parties and stakeholders, leaving glaring inequities in who is invited to work on supply chain improvements.



Gaps in coverage

Data lives in many different places. These siloed datasets make it difficult to get a complete picture of global supply chains.







# Together we are building...



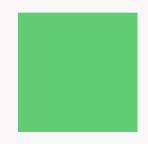
### A reliable, interoperable dataset

All data contributed to the platform is cleaned and deduplicated by a matching algorithm and then assigned an industry-standard ID that is free and accessible to all.



### Living in one common registry

Using an open data model, anyone wishing to share or search supply chain data can do so in a single place.



### That enables global collaboration

The user-generated dataset gives visibility into which organizations are connected to which facilities, accelerating collaboration.









# OS Hub has replaced the OAR



## OAR data brought over to Open Supply Hub

- Log in details for OAR users remain the same

- API keys also brought over





### OAR data forms the base dataset of OS Hub

- Facilities from the OAR were automatically allocated <u>apparel</u> as their sector type



## Look out for cross sector overlaps

- As new contributors share data on Open Supply Hub, we can expect to see cross sector overlap at facilities, which will be essential data to enable powerful collaborations



### Which sectors can you find in OS Hub?



**Apparel** 



**Electronics** 



**Beauty** 



**Furniture** 



**Consumer Goods** 



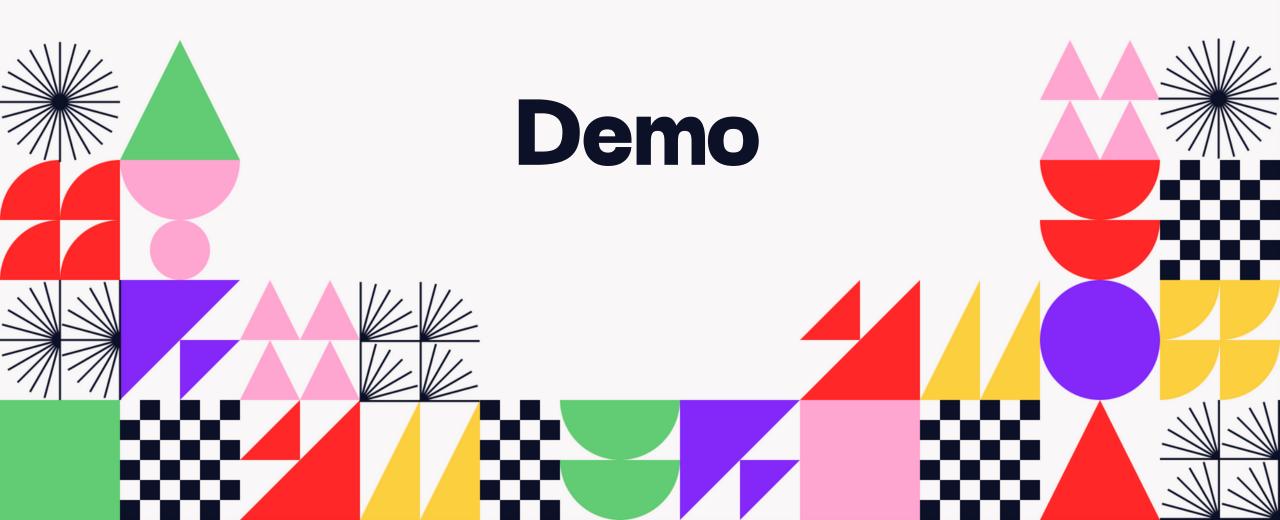
**Sporting Goods** 

















### How does data move through OS Hub?

Organizations from across retail sectors can add data to the tool

**DATA SOURCE** 

>

**DATA UPLOADED** 



MATCHING ALGORITHM + GEOLOCATION



**DATA PUBLISHED** 

Facility lists uploaded or pushed via API directly by contributing organizations

OS Hub Team regularly adds publicly available facility lists

Facilities claim their profiles and add additional information

Facility name, address and sector/product type make up base dataset

Additional data points include:

- Type of Facility
- Type of Processing
- Parent Company
- Number of Workers

OS Hub processes data using a statistical model to identify which facilities already exist in the tool.

OS IDs of existing facilities are provided to Data Contributor alongside new OS IDs of facilities being added to the database for the first time.

Map of global facilities

Facility profiles display name, address, GPS coordinates, data source(s), OS ID and additional data points

All data is open licensed







# **Data Formatting 101**

country (required)

Full country name in English

or ISO alpha-2

or ISO alpha-3

name (required)

Complete facility name & incorporation details (Pvt., Ltd., etc.).

address (required)

Complete address information for the facility. Use of the facility's local address convention is recommended. Commas are the standardized punctuation to separate address details.

sector/product type(s)

Select value(s) that represent a brand's product categories, the facility's production activities and/or the final products being produced. Use vertical bar ( | ) to separate values.

facility/processing type

Select value(s) that represent the facility's production activities. Vertical bar ( | ) as separator.

number of workers

Submit raw values or ranges for the number of workers

326 OR < 500

parent company

If known, you can enter parent company information. If unknown, leave blank. No N/A.

# Helpful Tips to Prep

### **Your Data**



- No quotation marks (" "). Single quotes only, if needed.
- Remove any [N/A] text in concatenated cells.
  - Find & replace [N/A]
- Blank columns can be processed, [N/A] or [Unknown] values are not necessary and will become a data point on the platform.
- Utilize single commas to separate address elements.
  - EX: Proostwetering 24J, 3543 AE Utrecht Netherlands
  - EX: Av. Faria Pereira 3945, Distrito Industrial, Patrocinio/MG, Cep Brazil
- One address per row. Unique address records aid in identifying facility groups.
- For geolocation purposes, facilities located in Hong Kong, Macau, & Taiwan do not process correctly when China is listed as the country.
- The vertical bar (|) is necessary for any cell with multiple inputs.
  - Product\_type EX: PowerEdge Servers PowerProtect Precision

    Desktops Inspiron Desktops PowerStore
  - Sector EX: Beauty Chemicals Multi-category

### **Arunima Sportswear**

### 



Limited





Holding-08/163/4, Road-01, Ward-08, Block-D, Zirabo, Ashulia, Savar, Dhaka 1341, Bangladesh - Bangladesh

November 13, 2022 by Arunima Group

5 more entries

5 more entries

Arunima Sportswear Limited

November 13, 2022 by Arunima Group

5 more entries

### PARENT COMPANY

DMC Apparels Ltd

August 11, 2022 by Kontoor Brands, Inc. (KTB)

### FACILITY TYPE

Final Product Assembly

October 24, 2022 by Target Corporation

2 more entries

### SECTOR

Apparel

November 13, 2022 by Arunima Group

6 more entries

### PROCESSING TYPE

Final Product Assembly

October 24, 2022 by Target Corporation

2 more entries

### PRODUCT TYPE

5 pockets basic Pants Cargo Bottoms

Denim Wears

Fancy Dresses

Shorts

November 13, 2022 by Arunima Group

2 more entries

### NUMBER OF WORKERS

4200

November 13, 2022 by Arunima Group

1 more entry

# **Facility Upload Details**

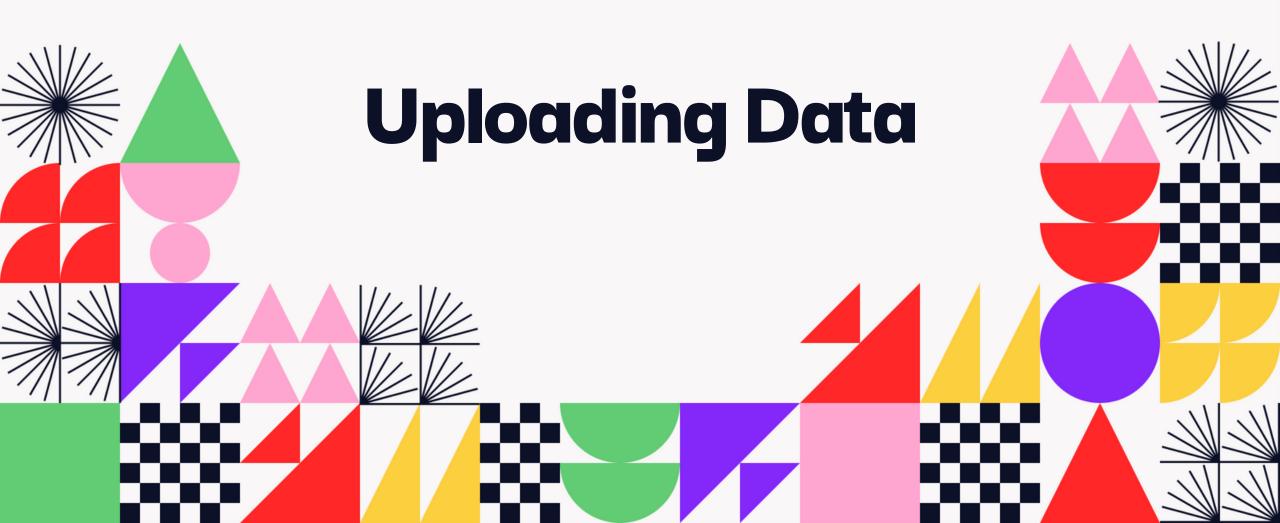
country	name	address	sector_product_type
Bangladesh	Arumina Sportwea r Limited	Holding-08/163/4, Road- 01, Ward-08, Block- D,Zirabo, Ashulia, Savar, Dhaka 1341, Bangladesh - Bangladesh	Apparel T shirts Fancy Dresses 5 pockets basic Pants Cargo Bottoms Shorts Denim Wears

facility_type_processing_type	number_of _workers	parent_ company
Cut & Sew Final Product Assembly Finished Goods Ironing Manufacturing Packaging Product Finishing Ready Made Garment Sample Making	4200	



**NOTE:** The use of vertical bars ( | ) as a separator.





### **Data Upload Workflow**

After you press "Upload" what happens to the data?

Click: Upload >

**List Approval** 



Processing & Geocoding



Matching



Confirm/Reject

Published as new

facility profile

Published as additional contribution on an existing facility profile

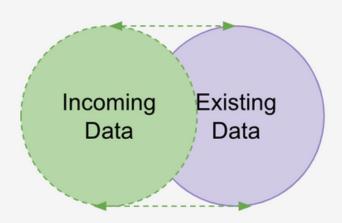
### How does the OS Hub match facilities?

At the core of OS Hub is a matching learning algorithm that makes decisions about whether an incoming facility should be associated with an existing facility in the database. This type of algorithm is a predictive model.

The way that predictive models like this work is that they generate an output that attempts to answer some form of the question: "Is X true?"

X could be address data, faces, soccer balls/footballs, etc...

How easy it is to answer the question "is X is true?" will vary.



















## Data matching 101



Confidence Score: 1.0 - 0.80

**Result: Automatic Match** 

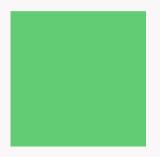
The uploaded data is matched to an existing OS ID and will join the additional data contributions within the facility profile.



Confidence Score : 0.79 - 0.50

Result: Confirm/Reject Moderation

The OS Hub Data Moderation team will review the suggested matches aggregated by the algorithm. Confirmation matches to an existing OS ID. Rejection will create a new OS ID.



Confidence Score : 0.49 and below

Result: New Facility Created

The uploaded data is below the matching thresholds and will therefore, generate the creation of a new OS ID and facility profile page.







# Find Collaboration Opportunites



At the facility level



Between organizations

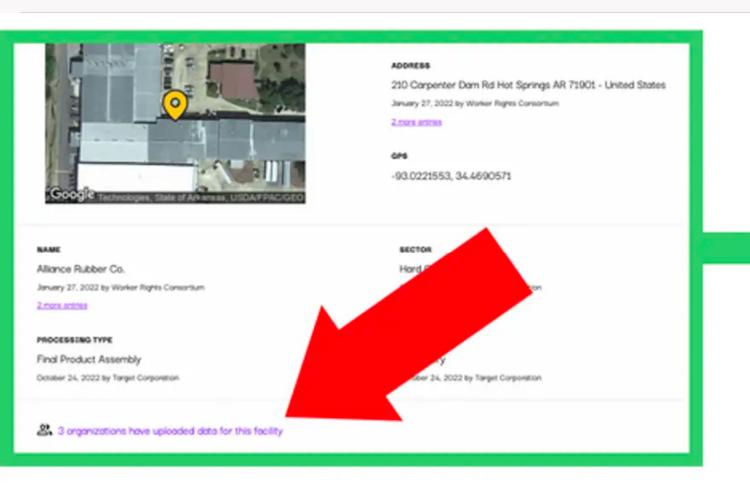


With your supply chain data



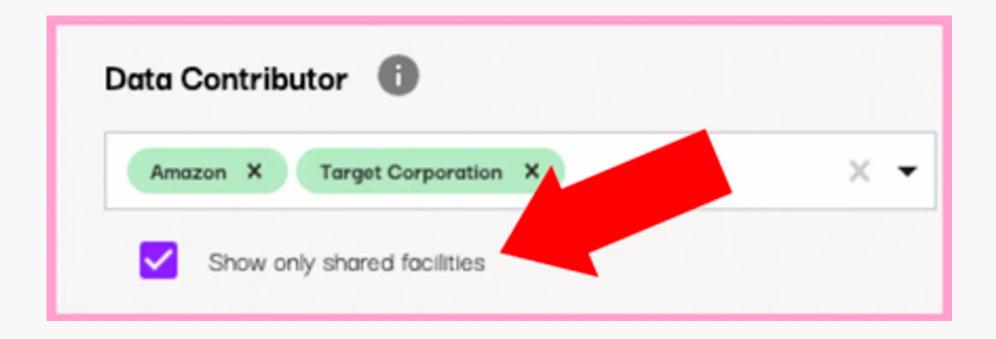
### FIND COLLABORATION OPPORTUNITIES

### At the facility level

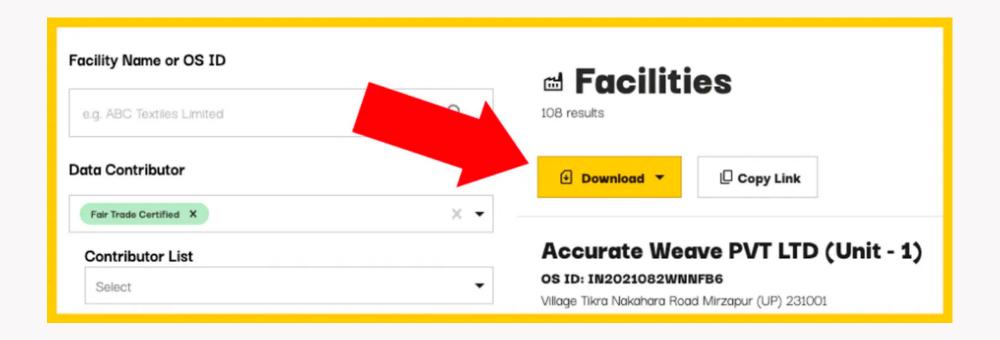




### **Between organizations**



### That most overlap with you



器

WWF needed a way to understand which brands were connected to facilities in the regions in which it most wanted to accelerate its conservation work. WWF now uses OS Hub to match apparel facilities with key conservation regions, and supplements this data with tools like the Water Risk Filter, to proactively target brands and their suppliers in those regions.

Data in OS Hub enables WWF to efficiently find and form transformational partnerships with the brands it most needs to reach in order to deliver effective conservation of the world's biodiversity.



When issues arise in regions of the world (the 2022 crisis in Ukraine, for instance), they are able to understand which other organizations are connected to their suppliers in those regions and work together to address concerns. This includes both collective monitoring and the implementation of solutions.







Worker Rights Consortium is an independent monitoring organization that investigates cases of labor abuses in garment factories. By searching the facilities involved in these cases through Open Supply Hub, they are able to quickly see which brands are sourcing from which factories. This helps them to begin the process of engaging brands in finding a resolution for these cases.







# Share your data



As a link on your website



In publications and/or reports



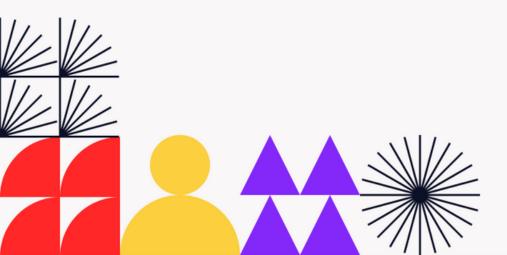
As an Embedded Map on your website

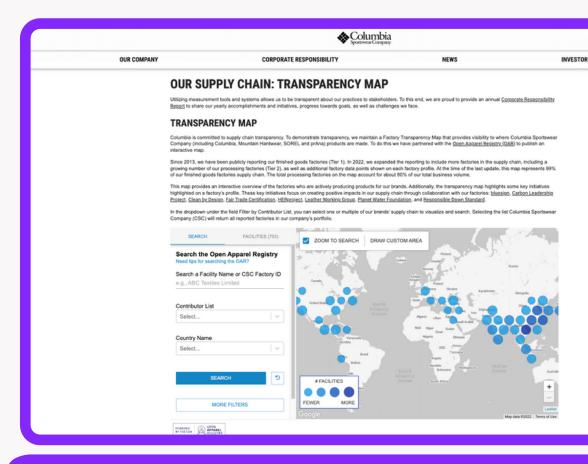


# Embedded Map

Looking to display your supplier list on your website as a customized map? OS Hub Embedded Maps can help you:

- **Save** money and time
- \* Streamline future data updates
- Easily customize data points & branding
- Demonstrate your commitment to transparency





Columbia first turned to Open Supply Hub when they learned about its Embedded Map feature - an automatic and interactive supplier map that companies can customize and embed on their websites. They were excited to find a supply chain transparency tool that came from a widely known and trusted organization, committed to openness and collaboration.

The functionality of Open Supply Hub and its Embedded Map also allows CSC to meet the requirements of multiple industry assessors (like the Fashion Transparency Index, Transparency Pledge and more). They can easily maintain and share the data points in their customized Embedded Map and make that data available in a machine-readable, downloadable format for external review.





Open Supply Hub allowed them to achieve their transparency goals by providing an open and collaborative database in which they could share supply chain information, connected automatically with an interactive map on their website.

When visiting their website, clients are now able to immediately see Veshin Factory's supply chain information and their participation in an open supply chain data initiative - a demonstration of their commitment to transparency.

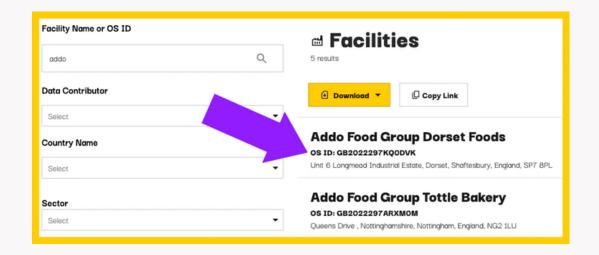






## Access your OS IDs to make data exchange easy

Each of your facilities now has its own OS ID. These free, universal IDs can be used to make it easy to share facility data with others.





Share your facilities' OS IDs when providing data to other stakeholders, so they can easily line their facility data up with yours



Incorporate them into your own internal systems as a decoder ID across platforms and service providers

Download your data from Open Supply Hub to access the OS IDs for your facilities.



Until Open Supply Hub, factory matching across platforms has been very challenging.

The OS ID provides the vital common point of reference that allows us to combine multiple IDs across multiple MSIs in the same record to achieve interoperability.







Using OS IDs that have been allocated to its facilities, Mammut plans to begin working on analysis and visualizations, matching facilities across multiple systems, resulting in an even clearer picture of its supply chain.





Making use of OS IDs provides a common language for all stakeholders and platforms linking to the SLCP Gateway.

It enables everyone to match facilities on the Gateway to facilities in their own operating systems. Connecting with OS Hub also helps SLCP to transparently demonstrate which facilities are making use of SLCP to collect and verify their social and labor data.

# SOCIAL & LABOR CONVERGENCE





### Build more robust data with facility claims

If you are a facility, claim your profile. If you work with facilities, reach out to them to share that their facility is now listed on OS Hub. We offer suggested text you can use to encourage them to access their OS ID and claim their profile.

By claiming their facilities on the OS Hub, facility owners or senior management can add additional details to their profiles, including MOQs, lead times, certifications, gender-breakdown of workers, and more. This is a great tool for them and ensures that your facilities have the most robust OS Hub profiles possible.



Fair Trade USA is always working to make it easier for brands to find and connect with Fair Trade Certified<sup>™</sup> facilities...To achieve this level of interaction, Fair Trade USA began listing Fair Trade Certified factories on Open Supply Hub and encourages the owners of those factories to claim their facility profiles, adding additional sourcing data points, such as facility type, production capabilities, lead times, and more.

Through this process, OS Hub has become a public, single source of truth that Fair Trade USA can use to match brands with Fair Trade Certified factories.





OS Hub plays a crucial role in standardizing the labeling of all the global facilities across the Hirdaramani group.

Submitting and claiming facilities on Open Supply Hub forced them to think about the best naming conventions for all their facilities, independent of legal or corporate entity details.







# You're in good company

#### **OS Hub Funders**















### Over 575 organizations have shared data on OS Hub, including...

adidas, Amazon, Columbia Sportswear Company, Dick's Sporting Goods, Fair Factories Clearinghouse, Fair Trade USA, Higg, Hema B.V., Nordstrom, Target Corporation, The Walt Disney Company, & The Very Group



"Industry has been asking for this kind of open data for years. Now Open Supply Hub helps all of us solve the world's major challenges together. From public companies reporting to investors to people advocating for improved worker rights. It's about democratizing access to data and opening up supply chains for global good."

NATALIE GRILLON, EXECUTIVE DIRECTOR, OPEN SUPPLY HUB



## Have questions?



Check out our Resources library and FAQs



In Bangladesh, India, Turkey or Vietnam? Reach out to our Community Managers.



Email us to set up a call or demo



